

STRATEGIC POLICY		
		

The Direction of Trades, BioSer and Foodíssimo dedicated to:

- The distribution of ingredients and technical advice for the food industry.
- Distribution and technical advice of products for the control and quality assurance for the food, cosmetic, chemical and veterinary sectors.
- Storage, distribution and repackaging of food ingredients.

Has the firm conviction that:

- The viability and profitability of the Company will only be achieved by offering the market products that fully satisfy the needs of the consumer, the final preparation of the products manufactured or distributed by our Company and the other agents involved in the distribution.
- The quality of the product is determined by the totality of characteristics and services related to it.
- To achieve the proposed goals in terms of quality and the environment, it requires the collaboration and dynamism of the entire human team of our Company.

Therefore, our organization must guarantee that:

- The quality of each of the products produced corresponds to the specifications provided for it and that these are adjusted and evolve according to the needs of customers, within an environmentally sustainable development.
- All the existing resources in the company are destined to carry out this Quality and Environment Policy and, in this sense; all of them are oriented towards the aspect of guaranteeing and permanently promoting continuous improvement and complying with the applicable legal requirements, environmental, customer or any other applicable requirements.
- It is committed to protecting the environment, striving to prevent contamination and minimize, as much as possible, the potential environmental impact that is generated.
- Environmental quality and management is not a responsibility or objective of a few people in our company, but a responsibility that affects each of the processes and people depending on the area of work in charge and a common objective of all the people who make up our company. To do this, the entire human team must participate in achieving the quality and environmental objectives established, and each person must make all the contributions they deem appropriate so that they can be achieved.
- There will be continuous awareness in the prevention of occupational, food, environmental and sustainability risks, as well as in ethical responsibility. Staff must not offer any improper personal favors or other favors in order to gain any business advantage. Preferential treatment should not be accepted and they should refrain from exercising any conduct that may lead to it.
- The staff will protect the information they handle, both documented and obtained by other means (meetings, interviews ...) in a confidential manner, including that found in computer systems, making correct use to prevent fraud, theft, embezzlement and / or destruction of it.
- Staff must avoid conflicts of interest, and in the event that it occurs or if a person is faced with a situation that could give rise to a conflict of interest, they must notify their immediate superior or the group's CEO, in order to resolve the situation fairly and transparently.

En Barcelona a diciembre de 2019



Eva Durán Cristóbal